

CORRIGENDUM

COMPUTER AIDED LEARNING PROGRAMME (CALP) ON THE BASIS OF BOOT / BOO MODEL IN 2500 GOVT. UPPER PRIMARY SCHOOLS FOR 5 YEARS (W.E.F. 2008-09 TO 2012-13)

Bid Ref: F-7 (/)RCEE/CALP-BOOT / BOO MODEL /NCB-SSA-I/2008-09 Date : 05.12.2008



Rajasthan Council of Elementary Education

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Corrigendum

In continuation with earlier NIT for the work of "Computer Aided Learning Programme (CALP) on the basis of Boot / Boo model in 2500 govt. Upper Primary Schools for 5 years (w.e.f. 2008-09 to 2012-13)" published on 07.12.2008 in Dainik Bhaskar, Rajasthan Patrika & The Times of India, last date of Tender Sale, Submission & Opening of bid are respectively extended upto 02.01.2009 – 1200.00 Hrs, 1400 Hrs. and 1430 hrs. Detailed NIT Corrigendum and Clarifications sought during pre-bid meeting are available on website www.rajshiksha.gov.in.

Commissioner
RCEE, Jaipur

**NATIONAL COMPETITIVE BIDDING FOR COMPUTER AIDED
LEARNING PROGRAMME (CALP) ON THE BASIS OF BOOT / BOO MODEL IN 2500
GOVT. UPPER PRIMARY SCHOOLS FOR 5 YEARS (W.E.F. 2008-09 TO 2012-13)**

**CORRIGENDUM/CLARIFICATIONS TO THE BIDDING
DOCUMENTS**

Subsequent to pre bid conference held on 15.12.2008 from 1430 hrs. at office of Commissioner, Rajasthan Council of Elementary Education, Jaipur. The following amendments/clarifications are made in the following sections of Bid Document for BOOT / BOO Model in 2500 Govt. Upper Primary Schools for 5 years.

Section II – Instructions to Bidders - Para 1(a)(i) – " The bidder should have at least 3 years experience in Computer Education" is replaced as under –

"The bidder should have 3 yrs. experience in implementation & delivering of Computer Education/ Computer Aided Education/Teacher Training / Multimedia based educational content as a part of computer education development Project"

Section II – Instructions to Bidders - Para 1(a)ii – “ Minimum Average turnover for each schedule Rs. 11 Crores during the Last three financial years related to Computer Education” is replaced as under –

“ Minimum Aggregate turnover for each schedule Rs. 11 Crores during the Last three financial years related to Computer Education”

Section VI - Special Condition of the Contract - Para 2(i) – "On completion of installation of hardware and software and connected accessories and receipt of certificate of installation from the concerned School Headmasters and ADPC (Additional District Project Coordinator) of respective district, 50% of the total value of Hardware part will be paid to the contractor." is replaced as under-

"On completion of installation of hardware and software and connected accessories and receipt of certificate of installation from the concerned School Headmasters and ADPC (Additional District Project Coordinator) of respective district, 50% of the total value of **contract** will be paid to the contractor."

Section II - Instructions to Bidders - Para 1a(iii) – "The bidder should have ISO certification in computer education." is replaced as under -

"The bidder should have ISO certification. The manufacturer of computer equipment and UPS must have ISO certification".

Section II - Instructions to Bidders - Para 8.1 – "The Bid prepared by the Bidder shall be submitted in ‘Three Envelopes’ comprising the following components" is replaced as under –

"The Bid prepared by the Bidder shall be submitted in ‘Two Envelopes’ comprising the following components"

Section III – Description and Scope of the Contract – Para 1(vi) "The instructor will maintain the four registers in each school duly verifying each entry by the Head of Institution and the registers will be placed in the custody of the Head of Institution: (1) Dead Stock Register, (2) Consumables Register, (3) Dead Stock Down Time and Movement Register and (4) Instructor's Attendance Register" **is replaced as under –**

"The instructor will maintain the three registers in each school duly verifying each entry by the Head of Institution and the registers will be placed in the custody of the Head of Institution: (1) Consumables Register, (2) Dead Stock Down Time and Movement Register and (3) Instructor's Attendance Register"

Section IV – Technical Specifications - Keyboard – "Mechanical Key Board with Cherry Key (TVSE Gold or equivalent)" is replaced as under –

"OEM Supplied Keyboard"

Section IV – Technical Specifications - Computer Table – "Monitor should be fixed with table top to avoid damage" is replaced as under –

"Monitor should be fixed as feasible with table top to avoid damage"

Section IV – Technical Specifications - Note 3- "The conditioning of electrical power is the sole responsibility of the tenderer wherever required." **is replaced as under –**

"The conditioning of electrical power is the sole responsibility of the tenderer in Computer Lab at School"

Section VI – Special Condition of The Contract (SCC) - Para 19-A(i) – "No equipment shall be down for more than 3 calendar days (even if equipment is down during part of a calendar day, it will be counted as one calendar day) over one month period" **is replaced as under –**

"No equipment shall be down for more than 3 School Working Days (even if equipment is down during part of a School Working Days, it will be counted as one school working day) over one month period"

Section IV – Technical Specifications – Item 4 - "1 KVA online UPS input voltage range 120-275 volt with 4 Hrs batteries backup." **is replaced as under –**

"1 KVA Line Interactive UPS, input voltage range 120-275 volt with 4 Hrs batteries backup."

Section II –Instructions to Bidder - Para I a (iv) – "The bidder should have experience in implementation of computer aided education projects in primary and upper primary schools and must have already implemented Computer Aided Education project in at least 100 primary and / or upper primary Govt. Schools for each schedule in a particular state for more than one year." **is replaced as under –**

"The bidder should have experience in implementation of computer aided education projects in schools and must have already implemented Computer Aided Education project in at least 100 Govt. Schools for each schedule in a particular state for more than one year."

Section VI – Submission of Tender Document - Para 8 – Eligibility Criteria (v) – "The tenderer must have 3 yrs. experience in implementation & delivering of Computer Education/ Computer Aided Education/Teacher Training/ Multimedia based educational content as a part of computer education development Project under BOOT / BOO model as on dated 31/10/08" **is replaced as under -**

"The tenderer must have 3 yrs. experience in implementation & delivering of Computer Education/ Computer Aided Education/Teacher Training/ Multimedia based educational content as a part of computer education development Project"

Section V – General Condition of Contract (GCC) - Para 15 - "Payment is based on proper functioning of Equipment and performance test of Children." **is replaced as under –**

"Payment is based on proper functioning of Equipment and services rendered by the Computer Assistant and the performance of the student will be evaluated on the basis of periodic test by RCEE"

Section VI – Special Condition of the Contract (SCC) - Para 16(ii) – "If Tendering Authority/ DPC is not satisfied with the teaching and training Computer Education given to the students, the fees will not be remitted to the tenderer for the said training program. If same situation rises for three times, the security deposit may be forfeited. The performance will be evaluated on the basis of number of days & classes executed, result achieved, internal evaluation and promptness in maintenance." **is replaced as under -**

"If Tendering Authority/ DPC is not satisfied with the assistance in teaching of teachers/student, the payment will not be made to the tenderer for the said training program. If same situation rises for three times, the security deposit may be forfeited. The performance will be evaluated on the basis of as per evaluation matrix in section VI Para 16."

Section II – Instructions to Bidders - Para 1(a) (v) - "The bidder should have trained at least 1000 govt. school teachers up to 31-08-2008." **is replaced as under-**

"The bidder should have trained at least 1000 Govt. School Teachers/Govt. Employees up to 31-08-2008."

Section VI – Special Condition of the Contract (SCC) - Para 9(i) – "In case of desktops and UPS the Pre-Dispatch Inspection (PDI) shall be made at the Hardware (OEM) Manufacturer's Factory site (at tenderer cost) by the technical team/inspection committee of RCEE. In case of other hardware the inspection can be made at factory/godown (at bidders cost). **The inspection period would be inclusive** in the duration provided for the complete delivery & installation under the project" **is replaced as under –**

"In case of desktops and UPS the Pre-Dispatch Inspection (**PDI**) shall be made at the Hardware (OEM) Manufacturer's Factory site (at tenderer cost) by the technical team/inspection committee of RCEE. In case of other hardware the inspection can be made at factory/godown (at bidders cost). **The inspection period would be exclusive** in the duration provided for the complete delivery & installation under the project"

Section VI – Special Condition of the Contract (SCC) - Para 16 – " Forfeiture of Security Deposit : Security deposit in full or part may be forfeited in the following cases:

(i) If any term and condition of the contract is breached.

(ii) If Tendering Authority/ DPC is not satisfied with the teaching and training Computer Education given to the students, the fees will not be remitted to the tenderer for the said training program. If same situation rises for three times, the security deposit may be forfeited. The performance will be evaluated on the basis of

number of days & classes executed, result achieved, internal evaluation and promptness in maintenance.

The performance will be rated on following basis-

(a) Number of days – 20%

(b) No. of classes – 20%

(c) Result – 20%

(d) Internal Evaluation – 20%

(e) Prompt Maintenance – 20%

The tenderer will be graded accordingly.

(iii) Notice of 15 days time will be given in case of forfeiture of security deposit. The decision of the Tendering Authority in this regard shall be final." **is replaced as under –**

"(i) If any term and condition of the contract is breached.

(ii) If Tendering Authority/ DPC is not satisfied with the assistance in teaching of teachers/student, the payment will not be made to the tenderer for the said training program. If same situation rises for three times, the security deposit may be forfeited."

The performance will be evaluated on the basis of number of days & classes executed, result achieved, internal evaluation and promptness in maintenance.

The performance will be rated on following basis-

(a) shut down period of Hardware – 25%

(b) Attendance of Computer Assistant– 25%

(c) feed back for Computer Assistant – 25%

(d) student performance – 25%"

Section VI – Special Condition of Contract (SCC) - Para 6(v) – "To impart onsite at school level (By Computer Assistant) computer training to teachers and student in each school as mentioned in the tender document without any extra cost" is replaced as under –

"To impart onsite at school level (By Computer Assistant) computer teaching assistance to teachers and student in each school as mentioned in the tender document without any extra cost"

Corrigendum to the above, other terms and condition remain as per bid document.

**Commissioner
RCEE, Jaipur**

To all concerned

The recommendations of committee is as under :-

S.No.	Existing Provision of Bid Document	Points Raised By Bidders	Recommendation of the Committee
1	Section II para 1(a)(i) – " The bidder should have at least 3 years experience in Computer Education.	<ol style="list-style-type: none"> 1. Experience at National/International level both should be counted for considering the bid as computer education is universal and such experience can only bring in better and innovative ideas in implementation and execution. Also the experience of three years in computer education as a pre requisite may be reconsidered to provide a level playing field for all bidders and companies who are new entrants. 2. This will restrict competition. IT company/Education company/ Education NGO or consortium of IT company and education company/NGO having experience of BOO/BOOT should be able to apply. 	<p>It may be replaced as "The bidder should have 3 yrs. experience in implementation & delivering of Computer Education/ Computer Aided Education/Teacher Training / Multimedia based educational content as a part of computer education development Project"</p> <p>Not Considered</p>

S.No.	Existing Provision of Bid Document	Points Raised By Bidders	Recommendation of the Committee
	Section-II Para 1(a)ii – ““ Minimum Average turnover for each schedule Rs. 11 Crores during the Last three financial years related to Computer Education”	Estimated total value of work for 5 years is 11 crores for a schedule therefore the annual order value is Rs. 2.2 crores. Therefore the average annual turnover of bidder company should be kept approx. 3 crores for each schedule. Turn over criteria for similar type of works in Rajasthan Schools ICT@2500 project of Department of Secondary Education, UP School project, Delhi School, MP School are enclosed for kind perusal	"Average" should be replaced as "Aggregate".
2	Section VI Para 2(I) – " On completion of installation of hardware and software and connected accessories and receipt of certificate of installation from the concerned School Headmasters and ADPC (Additional District Project Coordinator) of respective district, 50% of the total value of Hardware part will be paid to the contractor."	Provision should be mentioned for the payment of service part on monthly or quarterly basis.	"Hardware part" may be replaced as "Contract".
3	Section I Para 1.1 – " Rajasthan Council for Elementary Education (RCEE) invites sealed Technical & Financial Bids for implementation of computer aided learning project in 2,500 upper primary schools in the state of Rajasthan including supply of hardware, software, teacher training and maintenance of the systems on a BOOT (Build, Own, Operate, and Transfer) / BOO (Build, Own & Operate) basis over a period of 5 years 2008-09 to 2012-13	1. A 5 yrs starting from 2008-09 would end on 2013-14. 2. The SSA funding is upto 2011. What about funds after this period. Please clarify	It is clarified that the period of five years, will commence from the date of completion of Installation of computers, hardware and printers.
4	Section II Para 1a(i) – " The bidder should have at least 3 years experience in Computer Education"	The tender involves mostly hardware supply, why is the successful implementation of hardware supply projects not included as a pre-qualification criteria, Please include a clause ' Should have	No Change

S.No.	Existing Provision of Bid Document	Points Raised By Bidders	Recommendation of the Committee
		successfully implemented and running a similar project in least 200 schools in any State in India where installation of hardware was involved	
5	Section II para 1a(iii) - The bidder should have ISO certification in computer education.	The tender involves mostly hardware supply, why is an ISO certification in Computer education stressed It is more important to ensure that the PC manufacturers have ISO, to ensure that better quality material is supplied. OR Clause may be modified to include - bidders experience in similar projects in large scale (e.g. 2000 schools across India)	"In computer education" may be deleted and "The manufacturer of computer equipment and UPS must have ISO certification" may be added.
6	Section II para 8.1 - The Bid prepared by the Bidder shall be submitted in 'Three Envelopes' comprising the following components"	The subsequent clauses describe contents for TWO envelopes. If it is 2 envelopes then the clause may be corrected	"Three" may be replaced as "Two"
7	Section III para 1(a) – "Supply of Computer Hardware, Software and connected accessories (must be brand new) and provide education services in the specified Government Schools on BOOT (Build, Own, Operate, Transfer) / BOO (Build, Own & Operate) basis as prescribed in the tender document for a contract period of 5 years"	Is it a BOOT or a BOO contract - please clarify	It was clarify in the meeting that tender is floated on the basis of BOOT/BOO model.
8	Section III para VI – "(vi) The instructor will maintain the four registers in each school duly verifying each entry by the Head of Institution and the registers will be placed in the custody of the Head of Institution: (1) Dead Stock Register, (2) Consumables Register, (3) Dead Stock Down Time and Movement Register and (4) Instructor's Attendance Register"	Not clear as what this dead stock register and dead stock down time register means in the context of the tender.	"Dead Stock Register" may be deleted, only three registers to be maintained.
9	Section IV –Keyboard – "Mechanical Key Board with Cherry	Change it to OEM supplied keyboard	"Mechanical Key Board with

S.No.	Existing Provision of Bid Document	Points Raised By Bidders	Recommendation of the Committee
	Key (TVSE Gold or equivalent)"		Cherry Key (TVSE Gold or equivalent)" may be replaced as "OEM Supplied Keyboard"
10	Section IV "Networking Facility"	For School education 10/100 LAN is sufficient and remote wake up is not feasible in this school environment	No Change
11	Section IV – "Operating System" - Windows XP (Home) – Preloaded with media and documentations and certificate of authenticity.Rates applicable under Partners in learning program with Microsoft)	Not clear about the policy on PIL of MS. Details of the same to be provided for estimates of cost of s/w.	Microsoft Representative cleared the issue stating that Windows XP (Home) preloaded with media are available under PIL.
12	Section IV "Computer Table" - Monitor should be fixed with table top to avoid damage.	It is not practical to fix monitors on the table. Maintenance of the monitor when required will get hampered. Damage is possible even if the monitor is fixed on to the table. This clause to be removed.	"Fixed" may be replaced as "Fixed as feasible"
13	Section IV – "Printer Table" - printer table - 30’’x18’’ with 19mm block board mat finish with two slots	Printer table can be of the same size & type of the computer table with or without kbd tray.	No Change
14	Section IV – Note 3 " The conditioning of electrical power is the sole responsibility of the tenderer wherever required."	Electrical provision to the lab is responsibility of Govt/School and conditioning of power by tender cannot be under the scope of the bidder.	"Wherever required" may be replaced as "In Computer Lab at School"
15	Section IV A. Desktop Computer (Low End) – 3 – Quantities required in each school (The tenderer may install additional equipment or depute additional manpower, over and above the quantities specified, as deemed fit by them, to meet out the time Schedule and Service Level Agreement requirements. GOR would not be liable to pay any additional cost for this	Strength in each school not known. Viability of education delivery with 3 computers vs strength to be ascertained. Without extra amount payable how additional manpower and quantities be delivered. Fixed deliverables to be defined taking into consideration of school requirements as a whole and no variance to be allowed.	No Change

S.No.	Existing Provision of Bid Document	Points Raised By Bidders	Recommendation of the Committee
16	Section VI – Para 5 " Scope of the Scheme: The Rajasthan Council of Elementary Education of Government of Rajasthan proposes to install Computer Labs and to provide services under Computer Aided Learning Programme for Computer Education (CE) and Information Technology (IT) in about 2,500 Schools with effect from the academic year 2008-2009"	Details of CAL not provided. What are the deliverables of CAL and who will provide CAL s/w.	No Change
17	Section VI – Para 6(4) " To impart Computer Education to students of classes VI to VIII in accordance with the syllabi / curriculum prescribed by the RCEE. The syllabi will be provided by the RCEE".	<ol style="list-style-type: none"> 1. Syllabi of RCEE not provided. Who will provide course material for students? If bidder needs to provide cw, average # students per school required. 2. Kindly clarify whether the project is for CAL or CEP and whether we have to train teachers or students???? Also clarify whether the computer assistant has to train teachers or students?? 	<p>It was clarified that Course material will be provided by RCEE.</p> <p>It was clarified that Computer Assistant will provide teaching assistance to teachers/students.</p>
18	Section VI para 19-A(I) – " No equipment shall be down for more than 3 calendar days (even if equipment is down during part of a calendar day, it will be counted as one calendar day) over one month period"	Calendar days may be changed to School working days.	"Calendar days" may be replaced as "School Working Days"
19	Section VI para 19(B) (i) – " The tenderer shall ensure that the instructor attends the school regularly and a substitute is provided in case of his/her absence."	It is not feasible to provide substitute for any faculty absence. The faculty is also eligible for leave as per norms. The faculty may be allowed to take leave with prior permission from HM and for any absence without permission, penalty per absence day may be levied	No Change
20	Section IV – Item 4 " 1 KVA online UPS input voltage range 120-275 volt with 4 Hrs batteries backup."	Topology- line interactive UPS it is not matching your requirement. Looking to the rural area conditions, Frequency should be	"Online UPS" may be replaced as "Line Interactive UPS"

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		<p>controlled by the ups provided by you. <i>In Line Interactive UPS systems frequency is not controlled due to which your computer may be damaged.</i> Frequency can be controlled only through Online UPS systems and not through line interactive UPS systems." Secondly Charger of line interactive is not controlled charger therefore batteries will be damaged in case of voltage fluctuations. Online UPS systems provide controlled charger which ultimately save the batteries from over charging.</p> <p>S No. 11- Battery VAH required – we will provide 2400VAH but no. of battery may be different.</p>	
21	<p>Section VI para 8 "Eligibility Criteria" (i) The tenderer must be incorporated under Indian Companies Act, 1956/The Partnership Act, 1932 & registered under Indian society act, 1856, registrar Society Act. 1959. Consortium in any form is not allowed.</p>	<p>We have completely read and understood the RFP released by your office. We believe RCEE will create stiff competition by inviting maximum vendors. Our request is to <u>allow consortium</u> for bidding as this will allow many players to participate. There are vendors who are specialists in supply and maintenance, training of teachers etc, which are a part of your requirement.(Page 24)</p>	No Change
22	<p>Section II Para I a (iv) – " The bidder should have experience in implementation of computer aided education projects in primary and upper primary schools and must have already implemented Computer Aided Education project in at least 100 primary and / or upper primary Govt. Schools for each schedule in a particular state for more than one year.</p>	<p>Any BOO/BOOT project experience of IT company/Education company/NGO should be considered to open up competition.</p>	"Primary & Upper Primary" may be deleted.
23	<p>Section VI Para 8 – Eligibility Criteria (V) – " The tenderer must</p>	<p>This will restrict competition as very few</p>	"under BOOT / BOO model

S.No.	Existing Provision of Bid Document	Points Raised By Bidders	Recommendation of the Committee
	have 3 yrs. experience in implementation & delivering of Computer Education/ Computer Aided Education/Teacher Training/ Multimedia based educational content as a part of computer education development Project under BOOT / BOO model as on dated 31/10/08"	companies have executed complete projects across India may be two or three. Experience of any consortium partner being IT company/Education company/Education NGO on BOO/BOOT project should be considered to open up competition.	as on dated 31/10/08" may be deleted
24	Section II para 27.1 " At the time of signing of the contract bank guarantee for each schedule of rupees 3.33 Crores and performance security 1.67 Crores valid up to contract period will be deposited by tenderer against security."	<ol style="list-style-type: none"> 1. The performance security is provided in the form of BG. Kindly clarify what we have to provide. 2. The BG performance security seems to be very high. generally in this kind of projects the performance security use to be 5 to 10 %. Kindly reduce the performance security amount. 	<p>No Change</p> <p>No Change</p>
25	Section III Para 1 (D) – " One Full time Computer Assistant [School Coordinator] to manage 10 schools per Computer Assistants, Should be a Graduate from a recognized university with "A" Level Certificate from DOEACC OR Should be a Graduate from a UGC recognized university with formal Post Graduate Diploma in Computer Application /Engineering or higher qualification in the field of Information Technology from a UGC recognized university/ ISO certified institution/Central or State Govt. Institutions. 1. The instructor will produce attested photocopies of all the Degrees/Diplomas /Certificates and his/her bio-data along with photo attested by the tenderer at the time of joining. (ii) Female instructor will be preferred in girls' schools. (iii) The working hours for instructor will be the school hours and/or as per directions given by the head of institution. iv) The instructor will	In point number 9 the document is talking about Computer assistant and then from subpoint 1 it is saying about computer instructor their roles and responsibilities.kindly clarify whether the bidder need to provide an computer assitant for every ten schools or an computer instructor for all the schools.	It was clarified that Computer Assistant and Computer Instructor are one and the same person.

S.No.	Existing Provision of Bid Document	Points Raised By Bidders	Recommendation of the Committee
	not force the students to study computer education on private basis. (v) The tenderer shall replace the instructor if his/her performance is not found satisfactory consistently."		
26	Section IV – Note -"Quantities required in each school (The tenderer may install additional equipment or depute additional manpower, over and above the quantities specified, as deemed fit by them, to meet out the time Schedule and Service Level Agreement requirements. GOR would not be liable to pay any additional cost for this"	It is said that the tenderer may install additional equipment or depute additional manpower as deemed fit by them. In the tender document you have given the requirements then what is the need of mentioning the word "as deemed fit by them". It will create an ambiguity and hence We request you to kindly remove this point from the document	No Change
27	Section IV Para IV Note – " Sample of Computer table and Chair shall be got approved from the Purchase committee before supply is made to the school by tenderer."	The specification of the table and chair is given in page number 19, then what is the need to show the computer table and chair to the purchase committee. Please clarify	No Change
28	Section V Para 15 " Payment is based on proper functioning of Equipment and performance test of Children."	In point number 4 the document is talking about providing training to teachers but in this point no. 15 is telling that the payment will be based on performance test of the students also. Kindly clarify whether we have to train teachers or to the students and in case of teachers training then how we will be responsible for performance of the students. clarity required.	"Performance test of Children" may be replaced as "services rendered by the Computer Assistant and the performance of the student will be evaluated on the basis of periodic test by RCEE".
29	Section VI – Para 10.1 " Medium of instruction will be Hindi and English."	In page number 21 and point number 4 it is said that the medium of instruction should be Hindi but here it is saying that the medium of instruction will be Hindi and English, kindly clarify.	It was clarified that medium of instructions will be Hindi & English both. Point no.4 at page 21 to be amended accordingly.

S.No.	Existing Provision of Bid Document	Points Raised By Bidders	Recommendation of the Committee
30	Section VI Para 12(a) – " Syllabi: Syllabi of class VI to VIII for computer education prescribed by the RCEE from the academic year 2008-2009. The tenderer for reference may retain them. Note 1: In case of change in syllabi by the RCEE the tenderer shall be bound to conduct and execute the computer education programme accordingly."	The scope of the work in page number 16, talks about training teachers where as this point is talking about training to students. Clarity required. Also clarify whether this is an CAL project or CEP as this point is talking about computer education programme. The syllabus is not given with the document. kindly provide us the syllabus also.	It was clarified that Syllabus for computer Education will be provided at the time of order.
31	Section VI Para 16(ii) – "If Tendering Authority/ DPC is not satisfied with the teaching and training Computer Education given to the students, the fees will not be remitted to the tenderer for the said training program. If same situation rises for three times, the security deposit may be forfeited. The performance will be evaluated on the basis of number of days & classes executed, result achieved, internal evaluation and promptness in maintenance."	(1). The bidder is not conducting any classes to students then how we are responsible for evaluation of the students. clarity required.. (2).In case of evaluation of the students kindly clarify how the evaluation will be conducted and the evaluation will be for every quarter or half yearly or yearly basis??	Section VI Para 16(ii) – "If Tendering Authority/ DPC is not satisfied with the assistance in teaching of teachers/student, the payment will not be made to the tenderer for the said training program. If same situation rises for three times, the security deposit may be forfeited. The performance will be evaluated on the basis of as per evaluation matrix in section VI Para 16."
32	Section VI para 17(a) – " The photocopy of Daily Attendance of the Computer Assistant"	where the attendance will be taken for the computer assistants.	It was clarified that The Computer Assistants will maintain a attendance register and the same will be countersigned by the Head of School.
33	Section VI Para 19(b)(i) – "The tenderer shall ensure that the instructor attends the school regularly and a substitute is provided	As per the labour law, employees are entitled for 1 day casual leave every month. Kindly consider this law and prepare the	No Change

S.No.	Existing Provision of Bid Document	Points Raised By Bidders	Recommendation of the Committee
	in case of his/her absence. If the instructor is absent from the school and no substitute is provided, the tenderer shall be liable to pay a fine Rs.100/-per day for 1st week, Rs. 200/- per day for 2nd week and Rs. 300/- per day for further weeks".	penalty accordingly.	
34	Section VI Para 24(iii) – "The electricity bill of the computer lab will be paid by the tenderer."	<ol style="list-style-type: none"> 1. As per your tender document the bidder is not going to run the lab, then why should the bidder pay the electricity bill for the labs. 2. Do we have to provide any electrical fittings like tubelights, fans etc?? 	No Change, it was clarified that electric connection will be provided by school.
35	Section VI Para 25 (iii) – " The safe custody of the equipment, furniture and fittings etc., in the computer lab shall be responsibility of the tenderer."	When the bidder is not going to run the lab then how we are responsible for the safe custody of the equipments, furnitures and fittings of the computer Lab???? clarify pls	No Change
36	Table IX – Financial Bid " hardware description"	<ol style="list-style-type: none"> 1. The space provided for description of the hardware is not enough . 2. The hardware description should not come in financial bid. 	It was clarified that the bidder may attach separate sheet, if required.
37	Section II Para 1(a) (v) - " The bidder should have trained at least 1000 govt. school teachers up to 31-08-2008."	<p>The project involves training of large no. of teachers hence the experience in govt. school teachers should also be increased and read as:</p> <p>The bidder should have trained at least 5000 govt. school teachers (per schedule) up to 31-08-2008.</p>	"Govt. School" teachers may be replaced as "Govt. school teachers / Govt. Employees"
38	Section II Para 8.5 " Earnest Money in the form of D.D /Bank Guarantee drawn on Nationalized or scheduled Bank in favour of the Commissioner, RCEE, payable at Jaipur."	We understand only one EMD is to be submitted and not schedule wise. Please clarify	It was clarified that separate EMD for each schedule is required.

S.No.	Existing Provision of Bid Document	Points Raised By Bidders	Recommendation of the Committee
39	Section II Para 11.3 – " The Earnest Money shall be in Indian Rupees and shall be in the following form :- a. D.D or Bank Guarantee issued by a Nationalised or Scheduled Bank in the form prescribed in Table II of Bidding document and valid for 120 days from the date of opening of Financial Bid and can be got extended wherever required."	This should be read as: The Earnest Money shall be in Indian Rupees and shall be in the following form :- a. D.D or Bank Guarantee issued by a Nationalised or Scheduled Bank in the form prescribed in Table II of Bidding document and valid for 120 days from the date of opening of the Bid and can be got extended wherever required.	No Change
40	Section II Para 30.1 – " If the contracted assignment is not completed in full within the period as stipulated in the Contract Agreement, a penalty at the rate of 2.5% of the total contract value will be levied for a period of 1 month from the date of expiry of the stipulated period. If the hardware and software installation, production, delivery, installation are not completed even within this additional 1 month period, the Contract may be terminated at the discretion of the Purchaser and at the risk and cost of the Contractor. "	Department is requested to lower down the penalty to 1% of the total contract value for the unexecuted schools only	No Change
41	Section III Para d(vi) [Point No.2] – " The Computer Assistants will provide continuous training on site job support/monitoring to the teachers (minimum four teachers per school)."	Since there is only one Computer Assistant per ten (10) schools, so whenever a Computer Assistant visits school he/she will impart refresher training or grooming to the teachers	No Change
42	Section V Para 12 – " Adequate care shall be taken by the contractor for the safety and security like Insurance, Watch and Ward etc in respect of the materials supplied to school."	We accept and agree that the watch and ward will be the responsibility of the contracting company only during the school hours.	No Change
43	Section VI Para 9(i) – "In case of desktops and UPS the Pre-Dispatch Inspection (PDI) shall be made at the Hardware (OEM)	Department is requested to exclude the PDI duration from the time given for	The word "inclusive" may be replaced as "exclusive".

S.No.	Existing Provision of Bid Document	Points Raised By Bidders	Recommendation of the Committee
	<p>Manufacturer's Factory site (at tenderer cost) by the technical team/inspection committee of RCEE. In case of other hardware the inspection can be made at factory/godown (at bidders cost). The inspection period would be inclusive in the duration provided for the complete delivery & installation under the project"</p>	<p>Implementation of the project.</p>	
44	<p>Section VI Para 10(ix) - The tenderer will ensure that at a single location no multiple brands of items can be used and only single financial bid would be accepted in case of multiple branding."</p>	<p>A location means a Schedule/district or a school. Please specify.</p>	<p>It was clarified that a location means a Schools.</p>
45	<p>Section VI Para 16 – "Forfeiture of Security Deposit : Security deposit in full or part may be forfeited in the following cases:</p> <p>(i) If any term and condition of the contract is breached.</p> <p>(ii) If Tendering Authority/ DPC is not satisfied with the teaching and training Computer Education given to the students, the fees will not be remitted to the tenderer for the said training program. If same situation rises for three times, the security deposit may be forfeited. The performance will be evaluated on the basis of number of days & classes executed, result achieved, internal evaluation and promptness in maintenance.</p> <p>The performance will be rated on following basis-</p> <p>(a) Number of days – 20%</p> <p>(b) No. of classes – 20%</p> <p>(c) Result – 20%</p> <p>(d) Internal Evaluation – 20%</p> <p>(e) Prompt Maintenance – 20%</p> <p>The tenderer will be graded accordingly.</p> <p>(iii) Notice of 15 days time will be given in case of forfeiture of security deposit. The decision of the Tendering Authority in this regard shall be final."</p>	<p>We request the department to please clarify the Evaluation Matrix.</p>	<p>This may be replaced as ""If Tendering Authority/ DPC is not satisfied with the assistance in teaching of teachers/student, the payment will not be made to the tenderer for the said training program. If same situation rises for three times, the security deposit may be forfeited."</p> <p>The performance will be evaluated on the basis of number of days & classes executed, result achieved, internal evaluation and promptness in maintenance. The performance will be rated on following basis-</p> <p>(a) shut down period of Hardware – 25%</p>

S.No.	Existing Provision of Bid Document	Points Raised By Bidders	Recommendation of the Committee
			(b) Attendance of Computer Assistant– 25% (c) feed back for Computer Assistant – 25% (d) student performance – 25%
46	<p>Section VI Para 17 (iv) – "If the computer lab will remain open during vacations (Mid Term/ Winter/Summer vacations) and preparation leaves as per school working hours, the payment will be made against these vacations/leaves. The payment will also be made against Holidays"</p> <p>Section VI para 17 (v) – " If the class(s) is/are not run during the full quarter except Government vacations, no payment will be made."</p> <p>Section VI para 17 (vi) – " If the class(s) is/are not run more than one month, the payment will be made on average base (working days)."</p>	<p>Department is requested to make payments for all 12 months including the summer and winter vacations.</p>	<p>No Change</p> <p>No Change</p> <p>No Change</p>
47	Section IV Item 2 " MS Office Software with each Computers"	MS office – which one lic. has to be provided? standard or professional?	<p>It was clarify by the representative of Microsoft that PIL programme of Microsoft covers following :-</p> <ol style="list-style-type: none"> 1. Microsoft Office 2007 with five year subscription. 2. Microsoft visual studio with 5 years subscription. 3. MICrosoft Encarta MOLP AE 4. Microsoft Windows Vista

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		MS Encarta premium will come as MOLP lic. and not under PIL. Pls. clarify	Upgrade The estimated cost of the above PIL package is \$31 per Desktop. (All taxes/duties extra).
48	Section VI Para 6(v) – "To impart onsite at school level (By Computer Assistant) computer training to teachers and student in each school as mentioned in the tender document without any extra cost.		"Training" may be replaced as "teaching assistance".