

Office of the Director, Secondary Education, Rajasthan, Bikaner

REPLY OF PRE-BID QUERIES FOR ICT (II Phase) for 2000 Schools

(Dated 27/10/2009 at 2.00 PM)

Acer			
SNo	Existing Provision	Changes Suggested	Reply of Query
1.	Technical Specifications	While 15" wide TFT monitors with TCO'03 are available as on date, we suggest to move the requirement to 17" wide TFT monitor with TCO'03 as the 15" variety may be end of life soon.	No Change as still 15" monitors are being provided. However 17" monitors can come under 'or higher'
2.	Refer Page 11 to 32. Information regarding Desktop Hardware OEM	It is suggested that the technical marks award should be on the basis of "Support Infrastructure". Or as in the earlier ICT bid, this criteria to be removed completely	No Change. Only 3 marks out of 100 are being given to OEM's having full functional office in Rajasthan as a preference. However, it is not a mandatory condition.
3.	Page 21 & 23 of 32. A Technical Specifications (High End Desktop Computer) DVD-Combo Drive (16 x or higher)	DVD-RW Drive (16x or higher)	Accepted.
4.		Ports: 1x Parallel port maybe removed as current motherboards do not support Parallel ports.	Accepted.
5.		Speaker: The speaker ratings may be specified as 300 W PMPO for clarity.	Accepted.
6.		TV Tuner Card : We suggest that this maybe further clarified as : Internal PCI TV Tuner Card	See amended tender document.
7.	Page 21 & 22 of 32. B. Technical Specification (Low End Desktop Computer)	CD-ROM Drive (16x or higher): As CD-ROM Drive is "End of Life", this specification maybe changed to : DVD-RW Drive (16x or higher)	See amended tender document.
8.		It is to be noted that the Atom based configuration does not have Optical drive. Hence, maybe removed from this configuration.	The configuration mentioned in tender document does not have any optical drive
9.		Ports: 1x Parallel port maybe removed as current motherboards do not support Parallel ports. Also all devices have migrated to USB port.	Accepted.
10.	Page 24 of 32.B. Technical Specification (Low End Desktop Computer)	Wireless LAN Adaptor: We suggest that this may be clarified as "internal PCI Wi-Fi Card", as some external USB dongles are also available which are prone to pilferage.	No Change. Bidder should have option for quoting available technologies.
11.	Overhead Projector	OSD Menu will be in English only.	No Change.
COMPUCOM			
SNo	Existing Provision	Changes Suggested	Reply of Query
12.	Page No: 9 Clause 5 (v): The Tenderer must have 5 yrs experience in implementation & delivering of Computer Education/Computer Aided Education/Teacher Training/ Multimedia based educational content as a part of computer education development project for not less than 10000 candidates at least in two states under BOOT model as on dated 30 June 2009.	The Tenderer must have 5 yrs experience in implementation & delivering of Computer Education/Computer Aided Education/Teacher Training/ Multimedia based educational content as a part of computer education development project for not less than 10000 candidates at least in two states under Government BOOT model as on dated 30 June 2009.	No Change. For wide competition it is not acceptable.
13.	Page No: 12 Clause 8 (v): Tenderer would supply & install only those makes & models of hardware which have been	Tenderer would supply & install any of the makes & models of hardware which have been accepted during technical evaluation of any of the technically qualified	No Change. It will create confusion and also problem of Manufacturer Authorization

	accepted during technical evaluation. No other make & model will be supplied which is not quoted or not approved during the technical evaluation.	vendors. No other make & model will be supplied which is not quoted or not approved during the technical evaluation.	
14.	Page No: 12 Clause 9: Tender shall be valid for a period of 120 days from the date of opening of commercial bid. The validity can be extended with mutual agreement.	Tender shall be valid for a period of 120 days from the date of opening of technical bid. The validity can be extended with mutual agreement.	Accepted
15.	Page Nos 22, 23 & 24 Technical Specification of Desktops (High End & Low End): Colour Monitor: 15" wide TFT TCO'03 certified or higher (same make as desktop)	Colour Monitor: 15" wide TFT TCO'03 certified or higher (independent or same make as desktop)	No Change. Same make as desktop because it is easy to maintain/repair if OEM vendor is same.
16.	Page No 10 & Page Nos 22, 23 & 24 Technical Specification of Desktops (High End & Low End): TCO Certification, DMI 2.0 Compliance & MS Windows Certification.	Requirement of all these certification should not be made mandatory for qualification of Hardware Vendor.	No Change. These are basic certifications required for any hardware.
17.	Page No 10 Clause 5 (VII) (i): The desktop hardware OEM must be the manufacturer of desktops quoted by the tenderer and it should have Direct OEM account of Microsoft.	This condition should be removed for qualification of hardware vendors.	No Change because the OEM should have the authorization to preload PC operating system of Microsoft along with recovery CD being supplied by the Government.
AMD			
SNo	Existing Provision	Changes Suggested	Reply of Query
18.	In Schedule V – Option I (Shared Computing): Technical Specifications: 1. Hardware: B Desktop Computer (Low End) a) RAM specifications mentioned 2GB 533 MHz DDR2 RAM with minimum of 4 DIMM slots. b) Processor: Intel Pentium Dual Core 5200 (2.5GHz, 2MB L2 Cache, 800 FSB) or Higher OR AMD Athlon 64x2 5600 (2.9 GHZ, 1MB L2 Cache, 2000MHZ FSB) or higher.	a) 2GB 533 MHz DDR2 RAM with expandability of 4 GB (2 DIMM Slots). b) Intel Pentium Dual Core E5200 (2.5GHz, 2MB L2 Cache) or Higher OR AMD Athlon II X2 215 (2.7 GHZ, 1MB L2 Cache) or higher.	Accepted. Specs same as Desktop Computer (High End) except Optical Drive, TV Tuner Card & speakers etc.
19.	In Schedule V – Option I (Shared Computing): Technical Specifications: 1. Hardware: A Desktop Computer (High End) a) Processor: Intel Pentium Dual Core E5300 (2.6GHz, 2MB L2 Cache) or higher OR AMD Athlon X2 7850+ (2.9 GHZ, 1MB L2 Cache) or higher.	a) Intel Pentium Dual Core E5300 (2.6GHz, 2MB L2 Cache) or higher OR AMD Athlon II X2 215 (2.7 GHZ, 1MB L2 Cache) or higher.	No Change. Any change will come under “or higher” category.
20.	In Schedule V – Option II (Client Server): Technical Specifications: 1. Hardware: A Desktop Computer (High End) a) Processor: Intel Pentium Dual Core E5300 (2.6GHz, 2MB L2 Cache) or higher OR AMD Athlon X2 7850+ (2.9 GHZ, 1MB L2 Cache) or higher	a) Intel Pentium Dual Core E5300 (2.6GHz, 2MB L2 Cache) or higher OR AMD Athlon II X2 215 (2.7 GHZ, 1MB L2 Cache) or higher.	No Change. Any change will come under “or higher” category.
21.	In Schedule V – Option II (Client Server): Technical Specifications: 1. Hardware: B Desktop Computer (Low End) a) Intel Atom (1.6 GHz with 512KB L2 cache memory and 533 MHz FSB) OR equivalent AMD CPU or higher. b) 10/100 on board integrated network port. c) CDROM.	a) Intel Atom (1.6 GHz with 512KB L2 cache memory and 533 MHz FSB) OR equivalent AMD Sempron 140 (2.7GHz, 512KB cache memory, 4.0 GT/s system bus) or higher. b) 10/100/1000 on board integrated network port. c) Optical Drive: CDROM to be included. d) Please remove the specification mentioning Energy Efficiency: Less than 70	No Change. Any change will come under “or higher” category.

	d) Energy Efficiency: Less than 70 Watt Power Consumption for the desktop.	Watt Power Consumption for the desktop.	
Educomp			
SNo	Existing Provision	Changes Suggested	Reply of Query
22.	Page 7 XVII (1): No Advance payment shall be made	We suggest 15% payment against the submission of Bank Guarantee.	No Change. Rule as per GF&AR
23.	Page 8 A. Scope of the scheme: The Secondary Education Department of Government of Rajasthan proposes to install Computer Labs and to provide services under Integrated Scheme for Computer Education (CE) and Information & Communication Technology (ICT) Phase-II in about 2,000 Schools with effect from the academic year 2009-2010. The scopes of this Scheme are:-	Dept. is requested to mention the duration of contract period as Five (05) years in the Scope of Work as we are already in mid of 2008-09 Academic year.	The duration of project is 5 years from the date of commissioning of the project.
24.	Page 8 A. Scope of the scheme (2): To supply, install and maintain computer hardware, software, networking, multimedia based content and additional accessories/materials like UPS, electric cables, furniture etc. in working condition as stipulated in this tender document during the contract period.	The dept. is requested to clarify on the Subject/Class and topic wise multimedia based content to be supplied	No Change. No multimedia content is to be supplied, however, experience is being asked because of e-Content in the Scope of Work. At a later stage the bidder can be asked to update the e-content, if required.
25.	Page 8 A. Scope of the scheme (6): To impart computer training to teachers and non-teaching staff in each school as mentioned in the tender document without any extra cost for at least 3 months in a year as per schedule of the department	Since 3 months in a year on an average means 75 working days of an academic year in a school, it won't be feasible to have a 3 months training program & as a normal practice generally each year 10 – 12 days teacher training in first year and refresher training of 4 days every year in subsequent years suggested	No Change. It is at least 3 months in a year. 3 months period will be utilized for training of various teaching and non-teaching staff. The duration of which may not be at a single stretch. The duration of each training total 3 months will be decided by the department.
26.	Page 8 B 2: List of Schools: The list of schools of each Range with Districts situated in the respective Range of Rajasthan will be supplied at the time of agreement to the tenderer.	The dept. is requested to provide the tentative list of schools in each district to ascertain the logistics involved in the project which will help the tenderer to arrive at an approximate logistics cost to be involved in this project.	Accepted. See amended tender document.
27.	Page 9 5 (v) The tenderer must have 5 yrs. experience in implementation & delivering of Computer Education/ Computer Aided Education/ Teacher Training/ Multimedia based educational content as a part of computer education development Project for not less than 10,000 candidates at least in two states under BOOT model as on dated 30 June 2009.	Success of such projects depends upon previous experience of agencies in implementation/ implementing similar projects with various State Governments. So we request the department to modify the clause as below "the tenderer must have 5 yrs. experience in implementation & delivering of Computer Education and Computer Aided Education including Teacher Training and Multimedia based educational content as a part of computer education development Project for not less than 10,000 students at least in two states under BOOT model as on dated 30 June 2009.	No Change. For wider competition it is not acceptable.
28.	Nil	The firm/organization/agency or the company should be ISO 9001:2000 certified either for Computer Aided Education/ Computer Education / Teacher Training at the time of issue of Notice Inviting Tender.	No Change. For wider competition it is not acceptable.
29.	Page 10 5 (vi) The tenderer should have 2 years experience and competency to prepare graphic and animation based learning	As success of this project depends upon the multimedia content therefore dept. is requested to change the clause as "The tenderer should have 2 years experience and competency to prepare	No Change. For wider competition it is not acceptable.

	material for computer and other subjects specially Science, Maths, English, Computer Education and Social Science in Elementary, Secondary and Senior Secondary Education. It should be augmented with affidavit which can be cross checked by Department anytime.	Multimedia based educational content in at least two or more regional languages in Computer Education and other subjects as Science, Mathematics, English and Social Science	
30.	Page 10 & 20 8 (ii) & 26 (v)	The dept. is requested to clarify/define the meaning of ICT services. Sub clause (c) to read "provide training of teachers of Government schools in Rajasthan"	Not Accepted. Pls. refer to "Scope of Scheme" Schedule-IV.
31.	Page 12 11 (i): A Letter of Intent (LOI) shall be issued to the successful tenderer to sign the agreement within 10 days from finalization of rates and supply & install entire hardware and software within 75 days from the date of written permission of the Purchase Officer/Agreement.	Implementation Schedule suggested: Installation & commissioning of entire Hardware & Software: 75 days from date of site readiness & completion of PDI	See amended tender document.
32.	Page 13 14 (a): Penalty for delay in execution of scheme: If the installation and commissioning of the system is not completed in full within the stipulated period as prescribed in the implementation schedule, a penalty at the rate of 1% per week of the total contract value for hardware & infrastructure will be levied for a maximum period of 8 weeks. If the installation and commissioning is not completed even within this 8 weeks period the Contract may be terminated in part or whole at the discretion of DD(S)/GoR and at the risk and cost of the Tenderer.	The dept. is requested to make it one and penalty at the rate of 1% per week of the total un commissioned number of schools will be levied on the tenderer for a maximum period of 8 weeks. If the installation and commissioning is not completed even within this 8 weeks period the Contract may be terminated in part or whole at the discretion of DD(S)/GoR and at the risk and cost of the Tenderer.	See amended tender document.
33.	Page 15&16 18 & 20 (iv): Accommodation for Computer Lab: The Head of Institution will provide sufficient and safe room for computer lab and the maintenance & security of this lab is the sole responsibility of the tenderer. The Head of Institution would provide the computer room having hardwearing floor finish, with a pucca roof, easily maintainable and should not produce dust. The room to be provided by Head of Institution must have sufficient space for placing 10 computers (including Server), one printer, UPS, Switch etc. with necessary locking arrangements. Standard size of Computer Lab/Room: 200 Sq. feet or more. The safe custody of the equipment, furniture and fittings etc., in the computer lab shall be responsibility of the tenderer.	Apart from the insurance coverage the dept. is requested to provide the space/room with iron grills on doors & windows of computer lab of each school.	No Change.
34.	Page 15 19 (ii): The sub-meter, wherever required, will be installed by the tenderer	As electricity bill has to be borne by the tenderer, therefore dept. is requested to change the clause as "The sub-meter will be installed in each school by the tenderer."	Accepted. See amended tender document.
35.	Page 16&27 20(viii) & 6: The tenderer shall provide all the other consumables such as stationery, CD-Rs etc. as per the requirements of school during the contract period without any extra cost & Consumables: The tenderer shall provide	The dept. is requested to specify the quantity of consumables & other stationary to be provided at each school during the contract period.	No Change.

	consumables like computer stationery, CD-Rs, printer ribbons or cartridge tapes etc. free of cost as per requirement so that the practical training of students is not hampered in any manner. The tenderer will provide a CD-RW with jewel case (at least one CD-RW per student) to all students. The students will keep record of their final projects, tasks, exercises, presentations etc. on CD and may be asked to submit the same for examinations/inspections, temporarily or permanently by school or departmental authorities. However, the CDs given to students will not be collected back by tenderer for redistribution.		
36.	Page 17 21(xii): The Department/School will not be responsible for any dispute that arises between instructor(s) and tenderer due to non/under payment, service conditions, etc. In case the School/Department/Head of Institution is made a party in any such court case the tenderer will bear any/all losses/expenses on account of such cases.	The dept. is requested to specify the minimum salary to be paid to the Instructor as governed by the minimum wage act under semi skilled category of the state of Rajasthan.	No Change.
37.	Page 18 23 (vii): The payment will be managed by the education department through Head of Institution. In case of any dispute, the matter will be referred to the Range Level Committee first.	We suggest the department that the clause should be read as: The payment will be managed by the education department through DEO. In case of any dispute, the matter will be referred to the Range Level Committee first	See amended tender document.
38.	Page 19 25 (iv): The tenderer shall provision for on-site maintenance services during the contract period within 24 hours excluding traveling time, of making the complaint by the user. The service provider will rectify the faults within 36 hrs failing which the service provider will arrange temporary replacements in next 24 hrs. If it becomes necessary to be taken out the machinery or equipment or its part, the tenderer would provide similar item or as acceptable to the head of institution. The user shall not make any payment towards this arrangement or towards transportation of faulty item away from the user's site.	We suggest the department that the clause should be read as: The service provider will rectify the faults within 72 hrs after registering the calls to zonal coordinator failing which the service provider will arrange temporary replacements in next 24 hrs.	See amended tender document.
39.	Page 19&20 26(v): Payment will be started from the date of regular teaching and training of CE & ICT and will be made quarterly to the tenderer by the DEO(S) upon its satisfaction and on submission of the certificates as mentioned above.	We suggest the department that payment should start from the deployment of faculty and/or commencement of classes and training of CE & ICT and will be made quarterly to the tenderer by the DEO(S) upon its satisfaction and on submission of the certificates as mentioned above.	See amended tender document.
40.	Page 32 Schedule X: Financial Bid	We suggest that separate financials quote for both the options- Shared Computing and Client Server Technology should be asked for in the tender document.	No Change.
41.	--	Kindly provide list of software as specified by the BSER and also please provide the class wise syllabus to be covered in the courseware.	See Schedule V: Point no. 4 (Also see BSER website www.rajeduboard.nic.in)
42.	Page 24 Hardware (Operating System) Pre-loaded OEM Operating System (Server Edition).	At what stage the OS would be provided by the Govt. Department is requested that it should be provided along with the agreement signing so that the OS and other	Govt. will provide the same at appropriate time.

		software are pre-installed at the factory level only	
43.	Page 21 & 23 Hardware ((High End Desktop Computer) DVD- Combo Drive (16x or higher), Ports: 4 USB Ports (with at least 2 in front), 1 Serial Port, 1 Parallel port, 1 PS/2 Keyboard and 1 PS2 Mouse Port, audio ports for microphone and headphone in front, Speakers: External 300 W or higher, TV Tuner Card, Wireless LAN Adaptor	Since DVD-Combo Drive is "End of Life", , therefore we recommend that this specification maybe changed to : DVD-RW Drive (16x or higher), Ports: 1x Parallel port maybe removed as current motherboards do not support Parallel ports. Also all devices have migrated to USB port. We suggest that speaker ratings may be specified as 300 W PMPO for clarity. We suggest that TV Tuner Card should be clearly specified as an Internal PCI TV Tuner Card. We suggest that this may be clarified as "Internal PCI Wi-Fi Card", as some external USB dongles are also available which are prone to pilferage.	See amended tender document.
44.	Page 21&23 Hardware ((Low End Desktop Computer) CD- ROM Drive (16x or higher), Ports: 4 USB Ports (with at least 2 in front), 1 Serial Port, 1 Parallel port, 1 PS/2 Keyboard and 1 PS2 Mouse Port, audio ports for microphone and headphone in front, Wireless LAN adapter.	Since DVD-Combo Drive is "End of Life", therefore we recommend that this specification maybe changed to : DVD-RW Drive (16x or higher), Ports: 1x Parallel port maybe removed as current motherboards do not support Parallel ports. Also all devices have migrated to USB port. We suggest that this may be clarified as "Internal PCI Wi-Fi Card", as some external USB dongles are also available which are prone to pilferage.	See amended tender document.
45.	Page 24: UPS	UPS Capacity to be confirmed Output Power Factory should be 0.7 instead of 0.8 asked for Input Harmonic Level should be <5% instead of <10% asked for only reputed Battery Makes should be allowed such as Exide, Rocket, Amara Raja etc	No Change.
46.	Page 24: Projector	OSD Menu will be in English only.	No Change.
47.	Page 25: Generator	Rating should be provided	No Change.
48.	Page 26: Webcam	There is No feature like 2 MP Video memory, the same may be removed as the pixels are already defined as 640 x 480 pixels in the beginning. In Webcams the micros are never omni-directional. These mics are there for ceiling hanging mic that have a 360 degree pick of sound from all sides. Such configuration is not possible to be placed in web cams	No Change.
Intel			
SNo	Existing Provision	Changes Suggested	Reply of Query
49.	Present Specification (Option-1A, Option 1B & Option 2A) : Pentium Dual core E5300 (2.6 GHz, 2 MB L2 Cache) or higher OR Athlon 64 x2 7850 +(3.0 GHz, 2MB L2 cache)	A fair and competitive specification based on desktop performance of high end & Low end desktops (Option-1A, Option 1B & Option 2A) is as mentioned below: (Supporting data enclosed): Pentium Dual core E5300 (2.6 GHz, 2 MB L2 cache) or higher OR – Athlon II X2 – 250 (3.0 GHz, 2MB L2 cache) with Desktop Performance of 135 Sysmark 2007 points or higher)	Adding desktop performance would create confusion among bidders as different benchmarks present different performances of Intel vs. AMD. In the pre-bid meeting it was agreed upon by both Intel & AMD that the specifications are neutral and are acceptable to both.
Lenovo			
SNo	Existing Provision	Changes Suggested	Reply of Query
50.	Part A Schedule I Srl.no. 8 page no. 11: Evaluation and comparison of bids	The tenderer fulfilling the OEM offices in Rajasthan will be Kindly clarify.	No Change. Only 3 marks out of 100 are being given to OEM's having office in Rajasthan as a preference. However, it is not a mandatory condition.
51.	Processor : Intel Pentium Dual Core E5300 (2.6 GHz, 2MB L2 cache) or higher OR AMD Athlon X2 7850+ (2.9GHz, 1MB	Intel Pentium Dual Core E5300 (2.6 GHz, 2MB L2 cache) or higher OR AMD Athlon II X2 215 (2.7GHz, 1MB L2 Cache) or higher	No Change. See amended tender document.

	L2 Cache) or higher		
52.	Chipset : intel G31 Chipset or better OR AMD 740G with Radeon 2100 Graphics or better OR AMD 740G with Radeon 2100 Graphics or Nvidia Ge Force 6150 chipset or better	Intel G41 With Intel GMA 4500 OR 760 WITH Radeon 2100 Graphics or better	No Change. See amended tender document.
53.	RAM : Minimum 2 GB 533 MHz DDR2 Ram with 4 total DIMM slots	2 GB DDR2@800 Mhz expandable to 4GB	No Change. See amended tender document.
54.	Bus Architecture : Integrated Graphics, 2 PCI, 1PCI Express x 1 and 1 PCI Express x 16	Intel GMA 4500, 2 PCI, 1 PCI Express x 1,1PCI Express X 16.	No Change. See amended tender document.
55.	15" wide TFT TCO'03 certified or higher (same make as desktop)	17" wide TFT TCO'03 certified or higher (same make as desktop)	No Change. Bidder can quote 17" under 'or higher' option
56.	Intel AtomFSB or equivalent AMD CPU or higher	Intel AMD...FSB or Sempron 140 (2.7 GHz, 512 KB L2 cache, 4.0 GT/s System Bus) or higher	No Change. Sempron is of different segment. However bidder can quote it as an 'or higher' option.
LG Electronics			
SNo	Existing Provision	Changes Suggested	Reply of Query
57.	Sch. V: Option-1: Shared Computing (Technical Specifications) 1. : Hardware (Page : 21) Color Monitor : 15" Wide TFT TCO'03 certified or higher (same make as desktop)	Color Monitor : 17" Square TFT TCO'03 certified or higher	No Change as still 15" monitors are being provided. However 17" monitors can come under 'or higher'.
58.	Sch. V: B. Desktop Computer (low End) - Host PC : (Page : 22) Color Monitor : 15" Wide TFT TCO'03 certified or higher (same make as desktop)	Color Monitor : 17" Square TFT TCO'03 certified or higher	No Change as still 15" monitors are being provided. However 17" monitors can come under 'or higher'.
59.	C. Shared Computing Access Point : (Page : 22): Allow 4 users (as per the network diagram cited below) to share a single host PC through a Shared Computing PC-Sharing kit (which includes one Full Height PCI Card, Virtualization software, 3 access devices with Speaker Output, PS/2 Mouse and PS/2 Keyboard output, SVGA Monitor output and RJ 45 Connection Port. Each access device should be standalone equipment and not integrated with any peripheral like keyboard, mouse, monitor etc. (See Bill of Material for actual number of Host-PC and Access Devices).	Allow 6 users (as per the network diagram cited below) to share a single host PC through a Shared Computing PC-Sharing kit (which includes one Full Height PCI Card, Virtualization software, 5 access devices with Speaker Output, PS/2 Mouse and PS/2 Keyboard output, SVGA Monitor output and RJ 45 Connection Port. The access device could be a standalone equipment or integrated with any peripheral like keyboard, mouse, monitor etc.	No Change. The network has been designed for optimum use and keeping in mind the redundancy option. In the model being proposed only 7 machines will be functional in case of failure of a host PC whereas in the tendered model 9 machines will keep on working in case of failure of a host PC. It has been unanimously decided that technology to be adopted shall be field tested i.e. already operational in the equal volume of work.
60.	Page 22: Each user should have independent 15" TFT TCO'03 certified monitor, PS/2 keyboard and PS/2 mouse. The access device should be integrated with host PC via cable	Each user should have independent 17" Square TFT TCO'03 certified monitor, PS/2 keyboard and PS/2 mouse. The Access device, whether integrated with a monitor / keyboard / mouse or if kept separately, must be integrated with the host PC feet.	No Change.
61.	(OPTION-2 CLIENT-SERVER) : A. Desktop Computer (High End) Page 23: Colour Monitor: 15" wide TFT TCO'03 certified or higher (same make as desktop)	Color Monitor : 17" Square TFT TCO'03 certified or higher	No Change. See amended tender document.
62.	B. Desktop Computer (Low End) : Page : 24, Colour Monitor:	Color Monitor : 17" Square TFT TCO'03 certified or higher	No Change. See amended tender document.

	15" wide TFT TCO'03 certified or higher (same make as desktop)		
NICT Indore			
SNo	Existing Provision	Changes Suggested	Reply of Query
63.	Page no. 9 Point 5 Eligibility Criteria.	The bidding Unites may be Ranges (Set of Districts) but cost of tender document for each bidding Unit to be paid separately is something strange since Govt. is not supposed to make money from tendering process.	No Change. Procedure is as per GF&AR
64.	Page no. 9 Point 5 Eligibility Criteria	The registered societies or the organizations registered under other laws may please be allowed to bid either single or in joint venture.	Accepted. However, Joint venture/Consortium is not allowed.
65.	Page no. 9 Point 5 Eligibility Criteria:	Second part "Consortium in any form is not allowed" Looking to such a large amount of work and the Hardware and equipment part Consortium between Implementation Partner and OEM may please be allowed where you can fix up the responsibilities to the Prime Bidder. Because one agency good in implementation may not be the same in hardware supply and service part or vice versa.	No Change because of past experiences with Consortium model.
66.	5(vi) The tendered should have 2 years experience and competency to prepare graphic and animation based learning material.	The no. of maximum number of Ranges to be allotted to one bidder may be restricted to 2 or 3 to give opportunities to more no. of vendors and better implementation.	No Change. Procedure is as per GF&AR.
NIIT			
SNo	Existing Provision	Changes Suggested	Reply of Query
67.	Notice Inviting Tender The Secondary Education Department, Govt. of Rajasthan invites Range wise sealed Technical & Commercial Bids from the eligible tenderers for Computer Education (CE) and Information & Communication Technology (ICT) in about 2,000 Govt. Senior Secondary Schools across Rajasthan on BOOT (Build-Own-Operate-Transfer) basis up to dated 30 June 2014.	Should Technical bid Documents be submitted separately for each of the Ranges? It is suggested that one Technical bid document for multiple ranges be submitted. However, commercial bid in separate covers may be submitted for each range. The Fee for Tender Document can be fixed irrespective of # ranges bid.	No Change. Procedure is as per GF&AR.
68.	Page 5 TableVI(ii) : Breakup of information given at point VI(i) ..	What does it mean by "Name of the course" & "Name of the board with which the said course is affiliated"? Normally, in all the Govt. Projects, the contractors have to teach as per govt. syllabus. There is no need for Table VI(ii). Please modify the Table VI accordingly.	Table VI (ii) removed. See amended tender document.
69.	Page 8 Clause A. 6: To impart computer training to teachers and non-teaching staff in each school as mentioned in the tender document without any extra cost.	How many teachers and non-teaching staff in each school to be trained per year? Please clarify. Further, Please specify the objectives of these teachers Training. Please specify the schedule of the department? It is suggested that the training should be for 3 days @ 6 Hrs per day per teacher per year.	Complete staff of the school is to be trained. See amended tender document.
70.	Page 8 Clause A. 7: The payment will be managed by the education department through Head of Institution and no fee or any amount shall be charged from the students or employees by the tenderer for above condition (4) and (6).	Further, this is in contradiction to the clause 26 of page 19 where it mentions the payment will be made by respective DEOs. Requesting the Government to have a centralized the payment system against a certificate from school.	See amended tender document.
71.	Page 8, clause 5 (iii): The tenderer should have a consolidated turnover during the last five financial years as specified below depending upon the nos. of ranges they want	This does not specify that the turnover is from which area of business. The turnover ideally should be from Computer Education/Computer Aided Education. It is also mentioned in the first para that the turnover should be a "Consolidated turnover".	No Change. 'Consolidated turnover' and 'total turnover' is same in this case.

	to quote....	But it is mentioned below against each range that the turnover is "total turnover". which is correct. Please clarify.	
72.	Page 8 Clause B 2 Terms & Conditions: The list of schools of each Range with Districts situated in the respective Range of Rajasthan will be supplied at the time of agreement to the tenderer	District-wise number of Schools details is required for costing. List of schools can be provided at the time of Agreement	Accepted. See amended tender document.
73.	Page 9, clause 5 (vii) (iii): Hardware mentioned in tender are mostly brand neutral, but the tenderer will indicate the exact make & model of it in the technical bid so that their performance eligibility could be assured as per specifications mentioned in this tender. Tenderer would supply only those makes & models which have been accepted during technical evaluation. No other make & model will be supplied which is not quoted or not approved.	Please allow us to give minimum 3 vendors make & model in the technical bid.	No Change. Bidder can quote any no. of OEM vendors complying to specifications and terms & conditions of the tender document. The clause is self explanatory.
74.	Page 10, Clause 5 (vii)(ii): ISO certificates are must for items like Desktops, Printers, Scanner, Projector, Generator Set and UPS.	In India, no vendor is having ISO certificate for projector. Please drop clause ISO certificate for Projector.	No Change.
75.	Page 11, Table for technical evaluation. Point 1: The tenderer fulfilling the eligibility for turnover as per the no. of range(s) quoted will be awarded 18 marks (60%) and subsequently other tenderer will be awarded as per the following slab (for a particular range, this would increase depending on the no. of range(s) bid).....	Please clarify the meaning of the statement "(for a particular range, this would increase depending on the no. of range(s) bid):" Up to 25 crores = 18 (60%) should be changed as "minimum 25 crores = 18 (60%)"	No Change. The clause is self explanatory.
76.	Page 11, Table for technical evaluation. Point 3: The tenderer fulfilling the eligibility for no. of students as will be awarded 24 marks (60%) and subsequently other tenderer will be awarded as per the following slab....	It is also mentioned in the eligibility criteria at Page 9 Clause 5(v) that the no. of candidates not less than 10,000 candidates. If the minimum students strength is 10,000, how can the mark 24 be given up to 10,000 students. Please clarify.	No Change. 10,000 candidates is minimum requirement hence, given 60% marking. The marking increases if the bidder has more experience.
77.	Page 11, Table for technical evaluation. Point 4: The tenderer fulfilling the eligibility for experience and competency in elementary education will be awarded 6 marks (60%) and subsequently other tenderer will be awarded as per the following slab....	The evaluation should be done based on the numbers of years of experience. For Example: minimum 2 years: 6 (60%), >2 years and <=5 years: 7.5 (75%) >5 years: 10 (100%)	No Change.
78.	Page 11, Table for technical evaluation. Point 5: The tenderer fulfilling the OEM offices in Rajasthan will be awarded 3 marks (60%) and subsequently other tenderer will be awarded as per the following slab: Up to 1 offices = 3 (60%) 2 to 4 office = 3.75 (75%) 5 office and above = 5 (100%)	It is relevant for the desktop OEM. Requesting the Govt. to change it to office of the tenderer as the Tenderer will be responsible to execute the project.	No Change. Only 3 marks out of 100 are being given to OEM's having full functional office in Rajasthan as a preference. However, it is not a mandatory condition.
79.	Page 11 & 12, clause 8 (iv): The technical score obtained during technical evaluation would have no relation whatsoever with financial evaluation.	The purpose of technical evaluation is lost if this is not considered with financial evaluation. Requesting the Govt. to consider both Technical and Commercial bid for finalizing the contractor.	No Change.

80.	Page 12, Clause 11, (ii): The successful tenderer will be required to sign an agreement with respective DD(S) and DEO(S) on behalf of Govt. of Rajasthan on a non-judicial stamp paper	This will mean 7 agreements for all ranges. Requesting the government to make a single agreement applicable to all ranges. It should be a centralized agreement with the Govt. of Rajasthan along with centralized payment.	No Change. It is as per GF&AR.
81.	Page 13, clause 14 (a): (a) Penalty for delay in execution of scheme	This contradicts with clause 13 Liquidated damages in page 13. Clarifications required on penalty for delay in execution. Dual penalty cannot be imposed. Liquidated damages is normally done for supply of materials and penalty is imposed for project execution. Hence, it is suggested that the Liquidated damage clause be dropped and only penalty clause be retained.	No Change. LD is applicable as per GF&AR.
82.	Page 13 - Clause 14 - (c) Penalty for absence of Instructor: The tenderer shall ensure that the instructor attends the school regularly and a substitute is provided in case of his/her absence.	Providing Substitute for Faculty is not feasible. To Allow Faculty to take leave with Permission for 2 days in a month. Beyond 2 days the Penalty may be applicable.	No Change. The bidder is to provide sufficient reserves to maintain SLA.
83.	Page 13, clause 14 ,b (i): No equipment shall be down for more than 3 calendar days	Requesting the Govt. to change it as "3 School working days"	Accepted. See amended tender document
84.	Page 13 & 14, Clause 17 (i): Inspection: The tendering authority or his duly authorized representative/committee shall at all reasonable time have access to the tenderer premises and shall have the power at all reasonable time to inspect and examine the materials and workmanship of the goods/ equipment/ machineries during manufacturing process or afterwards as may be decided. In case of desktops and UPS the Pre-Dispatch Inspection (PDI) shall be made at the Hardware (OEM) Manufacturer's Factory site (at tenderer cost) by the technical team/inspection committee of GoR. In case of other hardware the inspection can be made at factory/godown (at tenderers cost).	If there is any delay from Govt. side, how the penalty will get imposed? It is suggested that the time taken by the Govt. for PDI be kept outside the implementation schedule.	See amended tender document
85.	Page 15, clause 17 (iii): Supplies when received, after PDI, shall be subject to inspection to ensure whether they conform to the specifications. Where necessary or prescribed or practical, tests shall be carried out in Government laboratories, reputed testing house like Standardization Testing Quality Certification (STQC) - Electronic Test Development Centre (ETDC) and the like and the supplies will be accepted only where the articles conform to the standard of prescribed specifications as a result of such tests. The cost of such tests would be borne by the tenderer. These tests would be carried on the supplies of each items randomly selected by the inspection committee/technical agency limited to 0.5% of the total quantity but minimum one for each category of equipment.	During the PDI, it will be confirmed if the material supplied conforms to the specifications. Why does Govt. want the second round of testing? Request the Govt. to drop this clause or remove the cost of such tests from to be borne by the tenderer.	No Change. After PDI the equipment would directly go to Schools for installation. The second round of testing is being done to ensure that the specifications of other hardware equipments and installation is as per norms as PDI is being done for Desktops and UPS only.
86.	Page 15, clause 17 (v): Articles not approved during	Please clarify "deduct a suitable amount from the approved rates."	No Change. It would be calculated as per the

	inspection or testing shall be rejected and will have to be replaced by the tenderer at his own cost within the time fixed by the Tendering Authority. If, however, due to exigencies of Government work, such replacement either in whole or in part, is not considered feasible, the Tendering Authority after giving an opportunity to the tenderer of being heard, shall for reasons to be recorded, deduct a suitable amount from the approved rates. The deduction so made shall be final.		assessment done by Committee/Person authorized by Tendering Authority after considering price of item to be supplied and actual item supplied.
87.	Page 15 clause 18: The Head of Institution will provide sufficient and safe room for computer lab and the maintenance & security of this lab is the sole responsibility of the tenderer	Providing physical security for every school is not feasible. Security should be the responsibility of the school. Insurance of the equipments supplied will be done by the Tenderer.	No Change.
88.	Page 15 Clause 20: The tenderer should give on-site guarantee/warranty for Computer Hardware, Software and connected accessories covering the contract up to 30th June, 2014 commencing from the date of acceptance of the system against breakages and breakdowns	Breakage will not be covered under Warranty. Please remove clause of Warranty towards breakages. Breakages during supply of the equipment will be covered and replacement will be provided.	No Change.
89.	Page 15, clause 20 (i): The tenderer whose tender is accepted shall arrange to supply the ordered material (computer hardware, software and accessories etc.), manpower and CE & ICT services strictly in accordance with specifications given in the technical bid within a period of 75 days from the date of issue of supply order at the schools.	This contradicts with clause 11(i) in page 12. There it says "75 days from the date of written permission of the Purchase officer/Agreement". Please clarify. It is further suggested that the implementation period is 75 days from the date of site readiness confirmed by the Dept. after initial survey of school.	See amended tender document.
90.	Page 15, clause 20 (v): The tenderer shall only use licensed software (to be provided by Department/GoR/Tenderer) and shall be held liable for any consequent action arising out of patent/intellectual property right violation and DD(S)/DEO(S) of Institution shall not be liable for any liabilities or damages arising thereof.	The licensed software will be provided by the Govt. to the contractor. The contractor should not be held responsible for any consequent action arising out of patent/intellectual property right violation. Request the Govt. to change the clause suitably.	No Change.
91.	Page 16, clause 20 (viii) : The tenderer shall provide all the other consumables such as stationery, CD-Rs etc. as per the requirements of school during the contract period without any extra cost.	Please provide the list of consumables and specify the quantity of the consumables. This will help in costing. Suggested: 1 CD per student per year, 6 ribbons per school per year, 5 reams of 80 col. min 75 GSM continuous stationery per sch per year, 4 reams of min. 75 GSM Photostat paper per school per year	No Change.
92.	Page 16, clause 20 (ix): If any computer training is imparted to the teachers in the school by any agency, other than the tenderer, the Head of Institution shall have the right to use the computer lab along with hardware and software for this purpose.	Requesting the govt to change it as "Any other govt agency" instead of "any agency"	No Change.
93.	Page 16, clause 20 (x): The Computer instructor(s) of the school itself can also use the Computer lab.	Need Clarifications who are these instructors? Are they teachers of the school?	No Change. Computer instructors are to be deputed by the Bidder.
94.	Page 16 clause 21: Computer Instructor Experience - at least 1 year experience in the field of Information Technology for	Getting at least 1 year experience in the field of Information Technology for Training basic Computer Science subjects will be difficult. Experience of at least 1 year	No Change.

	Training basic Computer Science Graduate from a UGC recognized university having One year Diploma in Computer Application from <u>ISO certified institution</u> /Central Govt. & State Govt. recognized institution.	experience in the field of Information Technology for Training basic Computer Science subjects could be preferable. In the absence of experience Tenderer should provide Training before deploying the instructor to the school. Request the Govt. to change the clause to "Graduate from a UGC recognized university having One year Diploma in Computer Application from <u>any reputed institution</u> /Central Govt. & State Govt. recognized institution".	
95.	Page 20, clause 26 (vii): If the computer lab will remain open during vacations (Mid Term/ Winter/Summer vacations) and preparation leaves as per school working hours, the payment will be made against these vacations/leaves. The payment will also be made against Holidays.	If the school is closed for vacation and if the lab is not opened, it should not be related to non-payment. All the equipments and infrastructure is available in the school for the duration of the contract at the risk of the contractor. Request to amend this clause suitably.	No Change. See Schedule-IV Clause 26. It is self explanatory
96.	Page 20, clause 26 (viii): If the class(s) is/are not run during the full quarter, no payment will be made.	No classes will be running in summer and winter vacations. This is lead to the contractor not getting payment for 2 quarters. Requesting the govt. to amend it suitably. Requesting to remove this clause as this is already taken care of in the Penalty clauses.	No Change. See Schedule-IV Clause 26. It is self explanatory
97.	Page 20, clause 26 (ix): If the class(s) is/are not run more than one month, the payment will be made on average base (working days).	Requesting to remove this clause as this is already taken care of in the Penalty clauses.	No Change. See Schedule-IV Clause 26. It is self explanatory
98.	Page 21 - 25 Schedule-V: Option-I Shared Computing - A Desktop Computer (High End) Processor: Intel Pentium Dual Core E5300 (2.6 GHz, 2 MB L2 cache) or higher OR AMD Athlon X2 7850+ (2.9 Ghz, 1 MB L2 Cache) or higher	The new AMD CPU comparable to Intel E5300 is AMD II X2 215 (2.70 GHz, 2x512 MB L2 cache, 2000 MHz FSB). Please change the specification accordingly.	No Change.
99.	Page 21 - 25 Schedule-V: DVD- Combo Drive (16x or higher)	As DVD-Combo Drive is "End of Life", this specification maybe changed to : DVD-RW Drive (16x or higher)	Accepted. See amended tender document
100.	Page 21 - 25 Schedule-V: Ports: 4 USB Ports (with at least 2 in front), 1 Serial Port, 1 <u>Parallel port</u> , 1 PS/2 Keyboard and 1 PS2 Mouse Port, audio ports for microphone and headphone in front	Ports: 1 Parallel port maybe removed as current motherboards do not support Parallel ports. Also all devices have migrated to USB port.	Accepted. See amended tender document
101.	Page 21 - 25 Schedule-V: Speakers: External 300 W or higher	Speaker: The speaker ratings may be specified as 300 W PMPO for clarity.	Accepted. See amended tender document
102.	Page 21 - 25 Schedule-V: TV Tuner Card	TV Tuner Card: We suggest that this maybe further clarified as : Internal PCI TV Tuner Card.	Accepted. See amended tender document
103.	Page 21 - 25 Schedule-V: Wireless LAN adapter.	Wireless LAN Adaptor : We suggest that this may be clarified as "Internal PCI Wi-Fi Card", as some external USB dongles are also available which are prone to pilferage.	See amended tender document
104.	Page 21 - 25 Schedule-V: Processor: Intel Pentium Dual Core 5200 (2.5 Ghz, 2 MB L2 cache, 800 FSB) or higher OR AMD Athlon 64 X2 5600+ (2.9 Ghz, 1 MB L2 Cache, 2000 Mhz FSB, AM2 socket) or higher	The new AMD CPU comparable to Intel E5200 is AMD II X2 215 (2.70 GHz, 2x512 MB L2 cache, 2000 MHz FSB)	No Change.
105.	Page 21 - 25 Schedule-V: CD- ROM Drive (16x or higher)	As CD-ROM Drive is "End of Life", this specification maybe changed to : DVD-RW Drive (16x or higher)	Accepted. See amended tender document
106.	Page 25 Clause D & E: Online UPS and Generator	Please specify the capacity of Online UPS and Generator.	No Change.

		Suggestions: Option 1 - Shared Computing, UPS - 2 KVA - Line Interactive, Generator - 2.3 KVA - Petrol/LPG/Diesel, Option-II - Client Server UPS - 3 KVA, Generator - 5 KVA - Petrol/LPG/Diesel	
107.	Page 25 - Online UPS Specifications: INPUT RANGE: 145-270V (on full load); BATTERY MAKE: Exide, Panasonic, Amar Raja, HBL Nife, Sunshine, Global Yuasa, ProStarM, Amco; I/P & O/P Freq.: 50 Hz +/- 10%, 50Hz +/- 0.1%;	INPUT RANGE: 145-270V (on full load) is not Standard Specification. INPUT RANGE: 160-270V (on full load) is suggested as Standard Specification. The Global Yuasa is named as Rocket in India. Request the Govt. to change it to Global Yuasa/Rocket.	No Change.
108.	Page 25 - Genset Specifications: Branded Generator Set of ISO 9001/9002 certified, relevant BS & IS standard, diesel / petrol	There are no BS & IS standard specified for Generator. We suggest Generator Set should be branded from ISO 9001/9002 certified company. Also, we suggest to include Gas as an option for Fuel along with Petrol / Diesel	No Change.
109.	Page 25, Scanner: Type: Flat bed; Resolution in dpi: Optical upto 1200; Hardware: 1200x1200; Interface: USB; Max. Doc. Size: A-4; Bit Depth: 48 bit, Dust Cover	As industry standard, the scanner will not come with the dust cover, if supplied by OEM. Request the govt. to change the clause accordingly.	No Change.
110.	Page 26 – LAN: The tenderer shall provide Wi-Fi Local Area Networking	It is suggested to have Wired LAN with 16 port Switch instead of WiFi in a school environment. Security reason.	No Change.
111.	Page 26 – Internet: Tenderer will provide at least 100 hours of internet connectivity with unlimited download at each lab	Instead of fixing the number of hours, it is suggested to have minimum 256 MBPS down load limit and maximum of 1 GB down load per month. This would facilitate to have internet available throughout the year.	See amended tender document.
112.	Page 26, Clause 4: Latest Software (as per BSER syllabus):	The requirement of Software is not clear. Please clarify the requirement precisely.	Latest Software should be as per BSER syllabus.
113.	Page 27 clause 5: Online Management Information System (MIS) Interactive Software:	Please provide details like where will be the solution be hosted? Who will provide the server for hosting the Online MIS etc.?	No Change. See amended tender document.
114.	Page 27 – Furniture: 600mm x 450mm x 725mm with Sunmica Top having facility for keeping CPU, Monitor and Keyboard (pull out). Monitor should be fixed with tabletop to avoid damage.	Standard size of the Table is 600 mm * 400 mm * 725 mm with key board pull out. Please change to Standard size of the Table to 600 mm * 400 mm * 725 mm with key board pull out. Fixing the monitor to the Table will make it difficult to service the monitor in case of repairs. Also, please change "Sunmica Top" to "Sunmica Top/PU Paper lamination".	No Change.
115.	Page 27 - Electrical Fittings: Earthing: Earthing provided with copper plate, and electrode with copper wire with main switch. The copper plate has been buried at a depth of 8 ft. in the soil, along with required quantity of salt, sand, and charcoal filling, after necessary excavation.	It will be practically very difficult to bury the copper plate at a depth of 8 ft. Request the Govt. to change it to 4 ft.	No Change
116.	Page 28 - Furniture	There is no provision for tables for printer and scanner. Does the contractor need to supply scanner and printer table also.	Yes. See amended tender document
117.	Page 30 & 31: Schedule-VII & Schedule VIII - Certificate/Declaration on Rs.1000 non-judicial stamp paper	Do we have to submit the multiple Certificate/ Declaration on Rs.1000 stamp paper for each range we quote? Please reduce the stamp paper value as Rs.100 stamp paper is enough for declaration/ certificate.	No Change. As per GF&AR
118.	Page 32 - Financial Bid: Part - B : Financial Bid - Note: Sl.No.10 - Only single financial bid will be accepted for both the options (Share Computing and Client Server).	There is no provision given in the format for quoting both the options (Share Computing and Client Server). Please clarify. Is it that bidder has to quote for both the options or a single option? if it is for both the options, there should be two	No Change. See Schedule X: Financial Bid. As explained the bidder can quote for any of the options. Only single financial bid will be

		different financial bids for both the option.	accepted for both the options. Also see Sch. IV Part B Clause 17 (ii).
119.	Please specify the OS to be loaded in the Desktops. It should be pre-loaded OEM operating system - starter pack.	--	No Change. See Schedule V for details.
120.	The Syllabi and the list of schools is not available in the tender document. Requesting the govt. to provide the same.	--	No Change. Syllabi is already prescribed by BSER for CE Class IX to XII
121.	Who will print & provide Courseware for student? Please clarify.	--	No Change. Course ware is already prescribed by BSER for CE Class IX to XII
122.	Can we submit the tender fee of Rs 10,000 (in the form of BG/Draft per range) along with the bid document at the time of submission of the bid.	--	See NIT for details, the procedure is as per GF&AR.
SAN MEDIA			
SNo	Existing Provision	Changes Suggested	Reply of Query
123.	Page 7, XVII. SI.No.2: payment schedule De-centralized payment at school level could also be considered only by state level committee in case of any difficulty in centralized payment	Kindly clarify De-Centralized payment and the formalities for the same. What difficulties are envisaged by the department in centralized payment, kindly clarify.	No Change due to past experience.
124.	Page 7, XVII, SI.No.1, payment schedule No Advance payment shall be made	The project is of large nature and mobilization advance is required for logistics to different ranges. We humbly request you to provide mobilization advance.	As per GF&AR
125.	Page 8, B. Terms and Conditions, 1. Cost of Tender The cost of earnest money is 2% of the estimated tender cost as per the no. of range(s) quoted Document Point (ii)	Providing 2% as EMD will reveal the commercial upon opening of the EMD on the day of bid opening. We humbly request that a flat amount be allowed as EMD so that all bidders can provide EMD evenly. This also being followed by other states in India.	2% EMD as per Sch. VI is fixed and is same for all bidders. The financial quote has no relation whatsoever with EMD.
126.	Page 9, SL.No. 5 , Eligibility Criteria, Point (i) The tenderer must be incorporated under Indian Companies Act, 1956/The Partnership Act, 1932. Consortium in any form is not allowed.	Consortium should be allowed to participate in the bid. Recent bids floated for ICT allows three member consortiums to take part in the bid. Eg.; ICT Haryana. It is also essential that the organization which is implementing agency fulfill the project in time which requires coordination among multiple activities, which is better suited for a consortium rather than one single company. The investment also requires the implementation agency to be financially strong and a consortium can suit aptly by investing jointly. Kindly consider and relax the criterion so that consortiums can participate in the bid.	No Change.
127.	Page 9, S.No. 5, Eligibility Criteria, Point (iii) The tenderer should have a consolidated turnover during the last five financial years as specified below depending upon the nos. of ranges they want to quote:	Kindly consider turnover from last 3 years. Companies which are established for the last 3 years will not be able to participate in the bid, thereby the state will be restricting the number of bidders participating.	No Change.
128.	Page 9 & 10, S.No. 5, Eligibility Criteria, Point (V) The tenderer must have 5 yrs. experience in implementation & delivering of Computer Education/ Computer Aided Education/ Teacher Training/ Multimedia based educational content as a part of computer education development Project for not less than 10,000 candidates at least in two states under BOOT model as on dated 30 June 2009.	We would like to reinstate the above mentioned point that organizations with 3 years of experience in implementation should be allowed to participate in the bid. The participation should be based on number of schools and not on number of candidates, the number of organizations having 10,000 students in 2 states is very less and the state will not get maximum number of bidders to participate thus not getting the best price in the market. We humbly request you to reconsider and allow participation for more number of bidders.	No Change.

129.	Page 11 Evaluation and comparison of bids criteria and weightage Sl.No.2 Details of 5 years experience in implementation & delivering of CE The tenderer fulfilling the eligibility for no. years will be awarded 9 marks (60%) and subsequently other tenderer will be awarded as per the following slab...	Companies with experience of 3 years in computer education should be allowed to participate. The weightage provided for number of years exceeds 10 years which again restricts participation of many organizations as they are few in number. Kindly relax.	No Change.
130.	Page 11, Evaluation and comparison of bids criteria and weightage, Sl.No.3, The tenderer fulfilling the eligibility for no. of students as will be awarded 24 marks (60%) and subsequently other tenderer will be awarded as per the following slab.....	Only few companies will be able to get the total marks out of the weightage mentioned as The eligibility criterion requires the bidder to provide computer education to 10,000 students and the number of companies having the criterion is very less. Kindly relax the criterion so that number of schools be considered for evaluation instead of students.	It is 10,000 candidates which includes students.
131.	Page 11, Evaluation and comparison of bids criteria and weightage, Sl.No.5. The tenderer fulfilling the OEM offices in Rajasthan will be awarded 3 marks (60%) and subsequently other tenderer will be awarded as per the following slab.....	This is a national bid. Weightage should not be provide for OEM offices in Rajasthan. It restricts the state from getting the best technical solution and the bidders are forced to go with OEM's only in Rajasthan. Kindly provide wider avenue for bidders so that the bidder can open up office on award of contract and the OEM need have local presence as the logistics can be taken care by the bidder.	No Change. Only 3 marks out of 100 are being given to OEM's having full functional office in Rajasthan as a preference. However, it is not a mandatory condition.
TERA Soft			
SNo	Existing Provision	Changes Suggested	Reply of Query
132.	In Eligibility Criteria (Point No : 5) – Page No: 10 – Point-VI – The tenderer should have 2 years experience and competency to prepare graphic and animation based learning material for computer and other subjects specially Science, Maths, English , Computer Education and Social Science in Elementary Secondary and Senior Secondary Education. It should be augmented with affidavit which can be cross checked by Department anytime.	As this is not a software Development Tender, Please delete this point or amend the point as this criteria can be fulfilled by sister concern or partnership Company of the bidder.	Experience is being asked because of e-Content in the Scope of Work. At a later stage the bidders can be asked to update the e-content, if required.
Wep			
SNo	Existing Provision	Changes Suggested	Reply of Query
133.	Printer Input Voltage : 150-270 V AC: Printer with wide input voltage from 150-270 V AC will be suitable for any power conditions and can perform without voltage stabilizers of UPS, Ideal for Indian Conditions.	Printers supplied to DPEP/SSA Projects will be installed in urban as well as rural areas and need to work under stringent power conditions.	No Change as this is not a DPEP/SSA project.
Core Projects and Technologies Ltd., Mumbai			
SNo	Existing Provision	Changes Suggested	Reply of Query
134.	Consortium of 01 +01 vendor may be considered with one of the Bidder to act as Prime bidder which is legally allowed by Most of states as per GOI Guidelines		No Change.
135.	Under Tender Form, page 04/32- No of years providing Computer Education and Training in Rajasthan –	Since this is a National Tender and has no relevance and must be deleted	No Change.
136.	Under the Tender Form, Page 05/32- Details of Projects on BOOT basis in different schools of two states-	it must be deleted as no of candidates being trained has been asked for	The bidder should have experience in similar type of project.

137.	Under the same page, Details of Experience and Competency to prepare Graphics and Animation based learning Material-	Since no E-content has been asked for hence this clause must be deleted. It is not relevance under the project.	Experience is being asked because of e-Content in the Scope of Work. At a later stage the bidders can be asked to update the e-content, if required.
138.	The EMD must be asked for 0.5% of the Bid Value. It should not be linked with the Estimated Scheme cost of Rs 6.70 Lacs.	This is not the limit fixed by the GOI / State Govt. for such ICT projects in India.	No Change.
139.	Under the hardware options, only one option may be considered for Price Structure otherwise evaluation would be very difficult to decide the option for any region.		No Change.
140.	Rating of UPS and DG sets must be defined to work out the right price for the infrastructure needed under the Project		No Change.
141.	No advance payment shall be paid	Authority to consider at least 30% mobilization advance for installation and commissioning of hardware at sites as per Govt. of India norms. Balance can be paid on Equal Quarterly Installments.	No Change.
142.	Tenderer will not be entitled for any payment for the entire district unless the tenderer has delivered and installed hardware, software (including OS, Office Suite etc.) & accessories and instructor in at least 75% of the total no. of schools of that district	Tenderer will not be entitled for any payment for the entire district unless the tenderer has delivered and installed hardware, software (including OS, Office Suite etc.) & accessories and instructor in at least 50% of the total no. of schools of that district	No Change.
143.	Sch. IV Part A Scope of Scheme Page 8	The contract for the added schools should be valid for 04 yrs. From the date of amendment. Deleted schools will have financial loss to the service providers.	No Change.
144.	Sch. IV Part A Scope of Scheme Sub Clause 5 Page 8	Is it compulsory subject for all the students of classes 9-12? Who will bear the cost of examination to be conducted annually.	The clause is self explanatory.
145.	Item no. 3 (iii) Sch. IV Point B Terms and Conditions page 8	We request the department to accept only one common Technical Bid for all the Ranges. However, separate financial bid will be submitted for difference ranges.	No Change.
146.	Part B Point no. 5 Sub Clause (i) Schedule IV	We request authority to consider Consortium with a max. of 3 partners (incl. the prime bidder)....	No Change.
147.	Sch. IV Part B Point no. 3 (vi) Page 9	Department is requested to please clarify the date of the commencement of the program. Is it from April 2010 or June 2010?	The duration of project is 5 years from the date of commissioning of the project.
148.	Sch. IV Part B point no. 5 (v) Page 9	We request to consider Education Services also in addition to CE/ CAE/ TT/ Multimedia based educational content. We also request to consider no. of schools instead of candidates as candidates are not included in the agreements / MOU etc.	No Change.
149.	Sch. IV Part B Point 10 (ii) Page 12 Exemption from earnest money.	Exemption should only be considered for first registrations with the small scale department and there are no guidelines of such nature hence it should not be considered. This will have impact on the pricing ultimately.	No Change.
150.	Sch. IV Part B Point 14 Penalty for delay in execution of the project. Page 13	Penalty be charges on the unexecuted portion of the contractual value and not on the full value.	Accepted. See amended tender document.
151.	Sch. IV Part B Point no. 17 Inspections (i) Page 14	Is the testing required for all items by STQC/ETDC and quantities	The clause is self explanatory.
152.	Sch. IV Bart B Point no. 20 (i) page 15 Delivery, Installation and Commissioning of Contracted Hardware, Software and	Instead of 75 days it should be 120 days from the date of issuance of the supply order. This is due to long deliveries for Generator set and UPS. Commencement	No Change.

	Accessories and Prov. of CE & ICT	can happen within 90 days and completion to be considered at later date.	
153.	Sch. IV Clause 21 (i) Page no. 16 Computer Instructor	Department is requested to specify the compensation payable per month per school which will have price impact.	No Change.
154.	Sch. IV part B Point 26 (iv)-(c) Procedure of payment page 19: Certificate / Policy of Insurance company for computer lab against calamities, theft, fire etc (only with first bill)	These documents will be submitted while claiming first payment and thereafter not required. This may be clarified.	The clause is self explanatory.
155.	Sch. IV Part B Point 26 (viii) Page 20. If the classes are / are not run during the full quarter except Govt. vacations no payment will be made.	Due payments for all the quarters be released and schools authority to ensure the availability of students/teachers etc. for training.	No Change.
156.	Sch. V Point D Page no. 25 technical specifications – Online UPS	Mention the UPS capacity required as this would help in maintaining the uniformity in UPS capacity amongst all vendors as this will have price impact.	No Change. The rating is based on Option I or II. Tenderer to provide no. of UPS for desired power and backup as per the opted option.
157.	Sch. V Point E Page no. 25 technical specifications – Generator	Mention the Generator capacity required as this would help in maintaining the uniformity in generator capacity amongst all vendors as this will have price impact.	No Change. The rating is based on Option I or II. Tenderer to provide generator for desired power and backup to run the computer lab & charge the UPS as per the opted option.
158.	Sch. V Item no. 6 & 9 – Consumables page no. 28	We request the department to quantify the requirement for consumables. Student strength may also be provided to arrive at the exact requirement of consumables which will have price impact.	No Change.
159.	Sch. V Hardware Specs for Desktops Option I & II Page 21 and 26	To have uniformity in the price structure, authority is requested to consider only one of the options mentioned herewith.	No Change.
160.	Demand of Dy. Directors (Secondary): Page no. 27 MIS Software	All the DD(S) requested the Chair to provide a desktop computer to monitor the scheme under the Online Management Information System (MIS) interactive software.	Accepted. The bidder has provide ONE additional desktop (Equivalent to High End PC without TV Tuner Card and Wireless LAN Adapter) to respective DD(S) office. See amended tender document.